

Market Stall Information Pack

Public Health – Local Area Coordination

Local Area Co-ordination is a community based preventative offer from Public Health at Leicestershire County Council. In line with the LAC network, we work in accordance with 10 powerful principles that shape our approach to people and communities. The team are based in targeted communities across the County and aim to be a first point of contact for any resident that lives there, across a wide range of issues. By removing barriers to support and providing easily accessible, timely conversations, we see prevention in action. The result of this means that residents have increased independence and control over their lives and are connected to their community to meet any needs and use their skills. We also see community capacity building and an increase in resilience in these areas and ultimately prevent people reaching crisis and needing formalised services – preserving them for those that need them most.



Community Recovery Team

Leicestershire County Council and Public Health produced an outbreak response plan to support individuals and communities to recover from the effects of lockdowns and isolation. Community Recovery holds a key role in supporting individuals in the short and medium term in both a reactive and proactive nature.

We support individuals and communities to build resilience and gain independence, acting as a point of contact for vulnerable individuals, sign posting and connecting vulnerable people or people in need to other preventative offers. Community Recovery establish need, identify skills and strengths individuals/groups already have and provide information and guidance whilst working in a person-centred approach.

We are empowering our residents to become a volunteer health champion to become a voice in their community to help keep people informed of national assets and information on health-related campaigns to help make a difference.



Equalities at Leicestershire County Council

Leicestershire County Council has a strong and enduring commitment to workforce equality, diversity, and inclusion, which permeates all aspects of our organisation.

The Council has led the way in seeking to become an anti-racist organisation, received national recognition for its work on menopause and LGBT+ issues, and trialled an innovative staff engagement programme called “The Big Conversation”.

The impact is a workforce which is representative of the communities it services, staff who believe that the Council takes EDI seriously, and a culture which embraces diversity and welcomes discussion and debate on how to make the organisation inclusive.

The County Council made a specific commitment in March 2022 to work towards becoming an anti-racist organisation. This went beyond statutory requirements and set a vision for the authority to lead on issues of community cohesion and embrace the value of a diverse workforce. The Council has also established a “zero-tolerance” approach to bullying and harassment in the workplace, either from staff or from service users. We have set new policies and guidance on Trans and non-binary equality for staff and service users and have an active staff network which supports staff and challenges the authority to do better. The Council has an annual EDI training plan which consists of mandatory core courses for managers and staff, specialist courses, and positive action development courses for women, carers, disabled, LGBT, and ethnic minority staff. We recognised there may be under-reporting on the formal system and set up a task group to hear from disabled staff and address the issues they raised.

In our last staff survey, 93% of employees agreed that the Council is committed to equality and diversity. Leicestershire Equalities Challenge Group (LECG) is an independently chaired partnership of people and organisations, from across the county by Leicestershire County Council (LCC); members share equalities issues, provide expert advice and challenge to plans and proposals for service change in order to assist LCC in fulfilling its equalities obligations.

LECG’s purpose is to:

- facilitate direct engagement and dialogue between LCC and people and organisations (of and for people) with protected characteristics across Leicestershire.
- assist in the assessment of LCC proposals as part of the Equality and Human Rights Impact Assessment process.
- provide networking opportunities between these individuals and organisations as well as with LCC.

The group meets bimonthly in person at the NSPCC Centre in Beaumont Leys, Leicester. Zoom is offered to members who cannot attend in person.

The next four meeting dates are Friday 21st July 2023, Friday 8th September 2023, Friday 10th November 2023 and Friday 26th January 2024, all for two hours from 10.30am to 12.30pm.

LECG reports to the LCC Cabinet lead for Communities and Equalities, to the Assistant Chief Executive and to the LCC Equalities Board.

If you would like to join LECG and you represent an organisation or people with protected characteristics, then please email the policy support officer, Carine.cardoza@leicester.gov.uk.

Please use these links for information on:

- Current list of members: <https://www.leicestershirecommunities.org.uk/lecg/list-of-lecg-members.html>
- Previous agendas, notes of the meetings, presentations and reports for 2022 and 2023: <https://www.leicestershirecommunities.org.uk/lecg/lecg-meetings.html>
- Previous newsletters: <https://www.leicestershirecommunities.org.uk/lecg/newsletter.html>
- Useful information: <https://www.leicestershirecommunities.org.uk/lecg/useful-information.html>

In summary, Leicestershire County Council is proud of the wide span of work it is undertaking to become a diverse and inclusive employer.

Forestry and Trees

Get tree management advice and support from our professional forestry team. Our services can provide your site and tree managers with the procedures and information required to fulfil your legal obligations. Our team of fully qualified officers can undertake tree health and safety inspections and provide advice on the most appropriate course of management. Our procedures are based on existing statutes and recognised national standards for tree risk management. Services offered include tree surveys and safety inspections which are digitally recorded on a specialist database, advice on tree related development matters, advice on tree management near boundaries, advice on tree/building issues and tree planting specification and design.

Free Trees for planting schemes. Working with the Woodland Trust and other partners we are spearheading tree planting across the county to reach our goal of 700,000 trees, one for each resident of Leicestershire. We offer various free tree schemes and free advice on planting and landscaping projects. Please get in touch for further information.

Voluntary Action LeicesterShire (VAL)

Voluntary Action LeicesterShire (VAL) is a charity whose mission is to change lives for the better in Leicester and Leicestershire and has provided effective support to strengthen local voluntary community and social enterprise (VCSE) organisations since 1965. VAL provides a sector support service supporting individuals starting out on their journey of setting up a VCSE organisation or wanting to get involved with volunteering. As well as support to staff, operational volunteers, or trustees involved with an existing VCSE organisations. Advice and support includes help with funding, policies and procedures, volunteer management, collaborating with others, governance and lots more. Our support is provided via various means from face to face 1:1 support, to online and face to face events and training. We know that the VCSE sector deliver vital services that often benefit the most vulnerable people in our local communities. We want to encourage a VCSE sector that is thriving, vibrant, and works in partnership to deliver social good across the county.

In addition to this service VAL has a number of projects we deliver including:

- Healthwatch Leicester and Healthwatch Leicestershire
- VAL Multiply Project, a new government-funded programme to help local residents aged 19 and over to improve and develop their numeracy skills.
- VALUES, a service helping people with learning disabilities to be independent, make new friends and have fun.
- VCSE Alliance, The Leicester, Leicestershire and Rutland Integrated Care Board (ICB) set up the VCSE Alliance in order to engage with VCSE Organisations so that they can be involved in service design, funding opportunities, and build connections. VAL supports the alliance to deliver training, webinars, and their newsletter.

To find out more visit our VAL and Health watch stalls and thereafter contact us by:

Telephone on 0116 2575050

Email: helpline@valonline.org.uk

Or access our Website: <https://valonline.org.uk/>



Helping people change
their lives for the better

Warm Homes Service

What does the service offer?

The Warm Homes Service aims to alleviate fuel poverty and to help local households stay healthy and maintain affordable warmth.

Warm Homes Support Officers can give advice on:

- Improving energy efficiency in the home
- Signpost/refer to grants available for energy efficiency measures
- Heating and Hot water controls
- Debt management and energy bill discounts
- Behaviour change, Draughtproofing and Dealing with damp
- And much more ...

The service also facilitates some government funding for energy efficiency measures. The service operates throughout the year providing residents with advice via telephone. A comprehensive Warm Homes advice booklet is available online covering a range of topics.

How to access or refer to this service?

Individuals or professionals can make a referral via the First Contact Plus website www.firstcontactplus.org.uk, "make a referral" button at the top of the page.

Tel: **0116 305 2524**

Email: warmhomesinfo@leics.gov.uk

Website: www.leicestershire.gov.uk/home-energy-grants

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Trading Standards

The Trading Standards Service is a local government service that works to ensure a fair and safe trading environment, which protects the wellbeing of Leicestershire residents and supports legitimate businesses grow. We can provide advice and guidance to Leicestershire businesses on all the legislation we enforce, please see below. Most of our advice is free but some is chargeable

- Product Safety,
- Food businesses,
- Animal feed, animal health and welfare,
- Weights and measures,
- Age restricted sales,
- Counterfeit goods and
- Trading fairly
- Scams & Doorstep crime



Multiply Programme

Multiply is one element of the Governments UK Shared Prosperity fund with £559 million in funding made available nationally to local authorities and devolved areas across three years. The aim of the fund is to create opportunities for adults to develop numeracy skills to help improve employment prospects and life chances.

The scheme is available to adults aged 19+, residency eligibility and without a level 2 maths qualification. The scheme does include those in full-time employment. This is one of the biggest changes from the current funding rules:

<https://www.gov.uk/government/publications/adult-education-budget-aeb-funding-rules-2022-to-2023>

Multiply funding is intended to support interventions to increase confidence with numbers as a first step towards formal numeracy qualifications; improve money management; build numeracy skills in the workplace; upskill to gain access to specific jobs; partner with community organisations to engage the hardest to reach learners; and offer relevant maths modules for vocational courses.

Leicestershire County Council, through its courses, aims to provide confidence and wellbeing; Employer and work-based learning; Family learning and managing money; flexible delivery methods.

Contacts:

Elliot.white@leics.gov.uk – Head of Adult Skills

Emma.chouhan@leics.gov.uk – Multiply Project Manager

multiply@leics.gov.uk – General Enquiries

Healthwatch Leicester and Healthwatch Leicestershire

Healthwatch Leicester and Healthwatch Leicestershire is your local health and social care champion. From Belgrave to Belvoir and everywhere in between, we make sure NHS leaders and other decision makers hear your voice and use your feedback to improve care.

- We are an independent voice for the people of Leicester and Leicestershire.
- We listen, represent your views and provide local information and signposting.
- We influence health and social care locally to ensure your voice is heard.
- Our aim is to get all people and communities across Leicester and Leicestershire involved in their local Healthwatch.

We will listen to your views, concerns and suggestions about services and use that information to help shape and improve them. We can provide information to help you make choices about the services you use. We hold meetings and events, gather views through surveys and carry out Enter & View visits. We share your issues of concern, your views and experiences to those who run, plan and regulate local health and social care services.

Get Involved

We want to work with all communities and people across the voluntary, community and social enterprise (VCSE) sector. Our Community Outreach Team are out and about in the city and county - if you have any upcoming face-to-face or online events, meetings or engagement activities please let us know!

Contact

Contact us for information, signposting and to let us know your views and experiences of health and social care services in Leicester and Leicestershire.

Telephone: 0116 257 4999

Email: enquiries@healthwatchll.com

Website: www.healthwatchLL.com

Twitter: @HealthwatchLeic

Facebook: HealthwatchLL

Instagram: HealthwatchLeic

Healthwatch Leicester and Healthwatch Leicestershire, 9 Newarke Street, Leicester LE1 5SN



Go Learn

We are an adult learning provider who are part of Leicestershire County Council. Our courses have been developed to meet a board range of interests and personal goals. We offer a variety of qualifications from entry level to level 3, which can help progress or develop your career, through to courses to support you learn a new skill, improve your wellbeing and personal development.

Courses include:

- Digital skills
- English and Maths,
- ESOL – English for speakers of other languages
- Languages
- British sign language
- Learning for Independence
- Multiply project
- Learning for confidence and better mental health
- Family Learning
- Learning for wellbeing
- Work based learning/Apprenticeships

'To inspire and support the people of Leicestershire to improve their lives through lifelong learning.'
(GoLearn! Mission Statement).

Telephone freephone 0800 988 0308

Leicestershire.gov.uk/GoLearn

[Facebook/LeicsGoLearn](https://www.facebook.com/LeicsGoLearn)

Green Living Leicestershire | Shire Environment Grants

Green Living Leicestershire is a partnership formed by Leicestershire authorities to support sustainability and achieve Net Zero, which means reducing greenhouse gas emissions as much as possible. We work on various projects together such as Solar Together, Home Upgrade Grant 2, and Community EV car clubs.

We recently developed a Net Zero Leicestershire Toolkit, which provides practical tips and advice for local town and parish councils, as well as local groups. The toolkit covers areas such as buildings,

energy, transport, resources and waste, business and economy, biodiversity, and community engagement. It aims to support communities in reducing carbon emissions, sharing good practices, and influencing local planning policies.

We understand that tackling everything at once or alone may not be feasible. That's why we encourage collaboration, idea sharing, and working with other communities in Leicestershire. By aligning projects with local needs and resources, we can make a greater impact and effectively engage the community. To complement these efforts, we have developed a Net Zero webpage that provides up-to-date information, advice, training, and funding opportunities. Visit [Leicestershire.gov.uk/netzero](https://www.leicestershire.gov.uk/netzero) for more information.

In addition, we invite you to join the Leicestershire Climate and Nature Pact, a vital initiative that brings together businesses, voluntary groups, community organisations, universities, educational and research institutions, the public sector, and the people of Leicestershire to fight against climate change. By signing up to the pact, you become part of this important collective effort.

To learn more about the Leicestershire Climate and Nature Pact and how to sign up, please visit our website: <https://www.leicestershire.gov.uk/environment-and-planning/net-zero/sign-up-to-the-leicestershire-climate-and-nature-pact>

SHIRE Environment Grants of up to £2,500 are available to community groups and organisations to deliver projects looking to improve Leicestershire's environment by minimising waste, reducing carbon emissions and improving biodiversity through new and innovative projects.

Who can apply?

- Parish and town councils
- Local community groups
- Faith groups and charities
- Village/community building management committees

Grant support might include:

- Household waste prevention, reduction, recycling and composting projects
- Installation of energy efficiency measures, such as LED lighting, solar panels and cavity wall insulation
- Improving the local environment with creation of habitats, green roofs or bird/bat boxes

How much is available?

The maximum amount that can be awarded to a project is £2,500 in one financial year. Organisation can apply for up to 75% of the total project, up to the maximum amount. At least 25% of the total project cost must be match funded independently, including from other sources.

Alternatively, a simplified application process is available for small grants up to £300.

For further information and to apply, please visit the website:

leicestershirecommunities.org.uk/grants/environment-grant, call 0116 305 7005 or email environmentgrant@leics.gov.uk



Communities Team

Leicestershire County Council's Communities Team works with communities, colleagues and partners to support and enable community solutions that help communities to thrive. We are committed to working in partnership with communities to improve the lives of people living or working in Leicestershire. Our work includes supporting Parish and Town Councils and Neighbourhood Planning, promoting social value projects, helping connect communities through Community Roadshows and a Communities Network and coordinating volunteering opportunities run by the Council. We also support delivery of the Council's Communities Strategy; Our Communities Approach which highlights the commitment of the whole Council to working with communities and champions the themes of prevention, civic participation and the important role of community organisations and town and parish councils as community catalysts.

Come and visit our stall to find out more about the opportunities we have on offer and ways you can get involved with your community:

- Join our Communities Network to receive updates and the opportunity to take part in networking events focused on key community issues
- Have a look at our volunteering opportunities on offer
- Ask about strength/asset-based training
- Find out about what other groups are doing.

You can also find out more about community initiatives and support provided by the Team and others on the Communities website www.leicestershirecommunities.org.uk



**Leicestershire
Communities**