

Annual Parish Liaison Event – 1st July 2024

Delegate Pack

IMPACT



We are a detached youth work provision working in communities and engaging young people in meaningful interventions. We support young people to achieve positive outcomes and life opportunities whilst improving their emotional wellbeing and reducing the risk of anti-social behaviour across Leicestershire and improving outcomes for all.

VOLUNTARY ACTION LEICESTERSHIRE



Voluntary Action Leicestershire works to support the local VCSE sector and local communities across Leicestershire with support for organisations and volunteering. We support VCSE organisations to get started and develop, promote volunteering opportunities. We also have several projects offering support to organisations and individuals:

- VAL Volunteering: <https://volunteer.valonline.org.uk/>
- Support for VCSE Organisations: <https://valonline.org.uk/sector-support/>
- Healthwatch: <https://valonline.org.uk/healthwatch-leicester-and-healthwatch-leicestershire/>
- Employment Hub County: <https://valonline.org.uk/employment-hub-county/>
- Multiply: <https://valonline.org.uk/multiply-project/>

Get in touch with us:

- Tel: 0116 2575050
 - Email: helpline@valonline.org.uk
 - Website: <https://valonline.org.uk/>
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TRADING STANDARDS



The Trading Standards Service is here to ensure a fair and safe trading environment, which protects the wellbeing of Leicestershire residents and supports legitimate businesses grow. We can provide advice and guidance to Leicestershire businesses on all the legislation we enforce, please see below. Most of our advice is free but some is chargeable.

Product Safety

Food businesses

Animal feed, animal health and welfare

Weights and measures

Age restricted sales
Counterfeit goods and Trading fairly
Scams & Doorstep crime

WASTE INITIATIVES



Leicestershire County Council's Waste Initiatives Team works to reduce waste and increase recycling in Leicestershire. We offer free talks to schools, community groups and other organisations; run workshops and classes and attend events throughout the county. We cover a range of campaigns including:

Home composting - Composting at home is an excellent way of turning your kitchen peelings into a valuable resource for the garden, it saves them going to landfill and reduces methane emissions.

Love Food Hate Waste – The campaign tackles household food waste and the impact it has on the environment, providing information and guidance on effective ways to reduce your own food waste.

Contamination in the recycling – This campaign helps residents recycle more and recycle right. Putting the wrong things in recycling collections can cause problems for the processors and spoil a whole load of good materials.

Love Your Clothes – Textile production is a major contributor to climate change. This campaign looks at what we can all do to reduce our own environmental impact around clothing.

Take charge – If batteries are incorrectly disposed of, they can cause fires in collection vehicles and recycling centres. This campaign gives residents information on how to safely dispose of batteries and electrical items that contain rechargeable batteries, such as laptops, vapes and electric toothbrushes.

To enquire about any of the waste initiatives, book a talk or if you'd like us to come along to your event, please email: wasteprevention@leics.gov.uk, call 0116 305 7005 or visit: www.lesswaste.org.uk. Facebook: @LeicestershireRecycling
We also run and manage volunteer programmes. Contact us to find out how you can become a volunteer or visit our [Volunteering page](#).

Sign up for our quarterly Environment Matters Newsletter here:
<https://www.leicestershire.gov.uk/environment-and-planning/sign-up-for-environment-matters>

PUBLIC HEALTH – LOCAL AREA COORDINATION



Local Area Co-ordination is a community based preventative offer from Public Health at Leicestershire County Council. In line with the LAC network, we work in accordance with 10 powerful principles that shape our approach to people and communities. The team are based in targeted communities across the County and aim to be a first point of contact for any resident that lives there, across a wide range of issues. By removing barriers to support and providing easily accessible, timely conversations, we see true prevention in action. The result of this means that residents have

increased independence and control over their lives and are connected to their community to meet any needs and use their skills. We also see community capacity building and an increase in resilience in these areas and ultimately prevent people reaching crisis and needing formalised services – preserving them for those that need them most.

Local Area Coordination uses a strength based and person-centred approach to support people and their families to have a good quality of life.

It is a preventative approach which helps individuals to:

- Improve their health and wellbeing
- Stay safe, well and happy
- Improve their quality of life
- Develop confidence and independence
- Make links within the local community
- Reduce social isolation
- Access opportunities for further support, friendship and social interaction

Local Area Coordination also uses an **asset-based** approach to community development. This involves identifying the assets, strengths, and skills that already exist within an area, including the personal skills, qualities and expertise which individuals, families and communities themselves can offer. It also includes identifying and utilising other community assets, such as local services, groups, community buildings, places of worship and businesses.

For further information and contact details visit: www.leicestershirecommunities.org.uk/csi/local-area-coordination

WARM HOMES



Public Health runs the Warm Homes service providing free advice and information on ways to maintain affordable warmth at home. The service provides advice to any resident by telephone and runs several projects directly delivering grant funded energy efficiency measures to homes.

The Home Energy Retrofit Offer (HERO) supports lower income or health vulnerable residents living in energy inefficient homes through tailored advice via home visits and can support the assessment of homes to identify recommended measures and eligibility for grants. Project officers will also be hosting and attending events and groups to promote retrofit of homes with energy efficiency measures.



www.leicestershire.gov.uk/retrofit Tel: Warm Homes 0116 305 2524

The Home Upgrade Grant administered by the Warm Homes service together with YES Energy Solutions and E.ON Energy Solutions can provide homeowners and private tenants (subject to landlord contribution) with fully funded energy efficiency measures improving the warmth and comfort of homes, whilst also reducing energy bills, carbon emissions and levels of fuel poverty across the county.



The scheme supports households that do not have mains gas as a primary heating system such as those with electric, heating oil, LPG or solid fuel heating. Households that only use gas for cooking or secondary room heating can still apply.

As the scheme enters its second year the income eligibility threshold has been increased reflecting the higher cost of living on household finances.

For more information including the full eligibility criteria, eligible postcode areas or to apply, visit: www.leicestershire.gov.uk/home-upgrade-grant or call project delivery partner YES Energy Solutions on 0330 912 6199, who will support residents with their applications.

COMMUNITIES TEAM



Leicestershire County Council's Communities Team works across multiple areas and with many partners to help communities to thrive. We are committed to working in partnership with communities to improve the lives of people living or working in Leicestershire. Amongst other things, we support Parish and Town Councils, neighbourhood planning, promote social value projects, as well as coordinating a community network, and volunteering opportunities run by the Council.

Come and visit our stall to find out more about the opportunities we have on offer and ways you can get involved with your community:

- Have a look at our volunteering opportunities on offer
- Join our community network to hear about upcoming events and be part of a local network
- Ask about strength/asset-based training
- Find out about what other groups are doing.

You can also find out more on our website www.leicestershirecommunities.org.uk

Healthwatch Leicester and Healthwatch Leicestershire



Healthwatch Leicester and Healthwatch Leicestershire is your local health and social care champion. From Belgrave to Belvoir and everywhere in between, we make sure NHS leaders and other decision makers hear your voice and use your feedback to improve care.

- We are an independent voice for the people of Leicester and Leicestershire.
- We listen, represent your views and provide local information and signposting.
- We influence health and social care locally to ensure your voice is heard.
- Our aim is to get all people and communities across Leicester and Leicestershire involved in their local Healthwatch.

We will listen to your views, concerns and suggestions about services and use that information to help shape and improve them. We can provide information to help you make choices about the services you use. We hold meetings and events, gather views through surveys and carry out Enter & View visits. We share your issues of concern, your views and experiences to those who run, plan and regulate local health and social care services.

Get Involved

We want to work with all communities and people across the voluntary, community and social enterprise (VCSE) sector. Our Community Outreach Team are out and about in the city and county - if you have any upcoming face-to-face or online events, meetings or engagement activities please let us know!

Contact

Contact us for information, signposting and to let us know your views and experiences of health and social care services in Leicester and Leicestershire.

Telephone: 0116 257 4999

Email: enquiries@healthwatchll.com

Website: www.healthwatchLL.com

Twitter: @HealthwatchLeic

Facebook: HealthwatchLL

Instagram: HealthwatchLeic

Healthwatch Leicester and Healthwatch Leicestershire, 9 Newarke Street, Leicester LE1 5SN

Flooding

For the latest news, flood alerts, information and advice, visit Leicestershire County Council's Flooding webpages - Flooding@leics.gov.uk

Sign up for Flood Alerts on the Government website - www.gov.uk/sign-up-for-floodwarnings

Government 'check for flooding' website - www.gov.uk/check-flooding

Community Flood Wardens - [Become a Community Flood Warden](#)

Advice and support to develop a [Community Response Plan](#) for your local community to prepare for flooding and other events.

The Blue Pages is an independent Flood Directory, offering information and advice – www.bluepages.org.uk

The National Flood Forum is a charity supporting people who have experienced flooding in their property – www.nationalfloodforum.org.uk

Flood RE offers support for households and businesses who have been impacted by flooding; in particular, with insurance - www.floodre.co.uk

[Winter Risks – Are we ready for the colder weather?](#) Was a webinar held in October 2023 to help support communities for events such as flooding.

Best Practice the [Northamptonshire Flood Toolkit](#) and [the Flood Hub](#) are great external resources

Contacts Local Resilience Forum (Community Resilience) - communityengagement@leics.gov.uk

LCC Flood Team - Flooding@leics.gov.uk

MULTIPLY PROGRAMME

Multiply is a national project which aims to level up opportunities for more people by increasing their confidence with numbers.

Multiply can help you build your numeracy skills, so that you can:

- improve your job prospects and life chances
- help your children with schoolwork
- feel more confident managing your household budgets

We deliver the national programme in Leicestershire, which has received £3 million in government funding, to provide hundreds of free courses and support over the next three years.

SPECIAL PROJECTS TEAM

The team's aim is to support and enable Parish/Town Councils and Community Organisations in effectively utilising the services of the Environment & Transport department. The team are committed to the regular communication of departmental news, initiatives, consultations, and services that could benefit local communities.

Come and talk to us on our stall to hear more about what we do:

- Parish Pilots/Partnerships – enabling the local community to do more to improve their local areas.
- Vegetation Postcard Initiative – supporting local enforcement of problem vegetation.
- Complex local enquiries
- Sign up to be added to our distribution list to receive email communications.

Special Projects can be contacted at etdspecialprojects@leics.gov.uk

Useful guidance and information can be found on our [Information for Parishes & Communities webpage](#)

Take a look at our webpage showing information on possible traffic management schemes [Traffic management schemes](#)

Hope this is accessible but if not let me know.

CUTTLEFISH MULTIMEDIA LTD



Parish & Town
Councils

Cuttlefish offer a one-stop shop for parish and town councils providing feature rich easy-to-use websites, emails, domains (web address) and offline design services - all backed by our unlimited support from a friendly team.

Our services are accessible (WCAG 2.2), responsive, compliant with GDPR, and we are a domain registrar so we can offer .gov.uk and .gov.wales domains.

We have been supporting councils with websites for over 20 years and look forward to working with you.

www.cuttlefish.com/local-councils

01509 462727



RURAL COMMUNITY COUNCIL

We are a charity supporting disadvantaged people and communities across Leicestershire, Rutland and surrounding rural areas.

We understand how making new connections, creating warm and welcoming community spaces, and supporting local voluntary action can improve peoples health, wellbeing, resilience, and overall quality of life. This is why we place these simple actions at the heart of our work to **CARE** for people and communities facing issues and disadvantage in the rural areas we cover.

Some of our Health & Wellbeing projects include...



Little Cup of Joy is based around our high profile Rural Coffee Connect barista van. We travel to rural communities across Leicestershire & Rutland and pop up a safe and welcoming informal café space for people to enjoy a hot drink, chat, and build connections with their community.

Through Little Cup of Joy we want to keep everyone connected with their community, ensuring those at risk of loneliness or poor mental health are supported, and anyone suffering is connected with someone who can help.



The RCC is delighted to be hosting two Neighbourhood Mental Health Cafés in Syston Community Centre & The Earl Shilton Institute.

Syston: Every Thursday from 1 - 3pm & 3.30pm – 6pm.

Earl Shilton Institute: Every Monday from 11am -1pm & 2pm – 4pm

The Neighbourhood Mental Health Café network forms part of Leicestershire Partnership NHS Trust's local support for people who need immediate help with their mental health. The cafes are drop-in centres for anyone to come and talk to us about their mental health – no appointment needed. We have supportive, trained staff who can listen and provide the practical support they need.

WOW bit...

Come along and talk to us about more of our projects...



Funded by Cadent, our WOW project delivers a range of outreach and capacity building activities to support vulnerable and disadvantaged people in rural communities stay warm, become more optimistic, and improve their mental, physical, and social wellbeing.

Our team is travelling to all corners of rural Leicestershire and Rutland, popping up warm and welcoming spaces for people to connect and explore creative ways to stay warm, well, and save a bit of money too. With a delicious free cup of coffee from our famous [Rural Coffee Connect](#) van, everyone receives a warm welcome at our WOW hubs. Whether you come along for a chat, to find out about advice and support on cutting energy bills, or to try one of our creative slow cooking or draught excluder making activities, there is something for everyone.

CARBON REDUCTION TEAM

Leicestershire County Council (LCC) work in partnership with the Leicestershire and Rutland Association of Local Councils (LRALC) to support Parish and Town Councils in Leicestershire.



[The Net Zero Toolkit for Leicestershire Town, Parish Councils and Community Groups](#) has been developed in partnership with Green Living Leicestershire and aligns to the [Leicestershire Climate and Nature Pact](#). This toolkit aims to provide a starting point for town, parish councils and community groups to address net zero in their local community.

SOLAR TOGETHER



Solar Together is a community-led scheme that aims to facilitate the transition to solar energy for households in Leicestershire. The scheme works by bringing local residents together to secure a better price for solar panels and battery storage, making it more affordable for everyone involved.

By joining the scheme, property owners can get a competitive price on high-quality products and installations from a vetted provider. The registration and installation process is hassle-free, making it an excellent choice for anyone who wants to switch to solar energy and save money.

The Process is Simple:

1. Register: Express your interest for free at <https://solartogether.co.uk/Leicestershire/landing>
2. Auction: Solar Together holds a reverse auction where pre-vetted installers compete to offer the best price.
3. Personal Recommendation: Receive a tailored offer based on your home and energy needs.
4. Decision: Decide at your convenience, with support available for any queries.
5. Savings: Enjoy reduced energy costs with your new solar setup.

Installers are vetted and MCS accredited. All installations are backed by a 10-year insurance guarantee.

Solar Together Leicestershire helped install 6,955 solar panels in the region, reducing CO2 emissions and promoting sustainable homes. The initiative is expected to help avoid 12,470 tonnes of carbon emissions over 25 years.

LEICESTERSHIRE

Collaborate to Accelerate Net Zero (CAN)



With funding through Innovate UK, we have an exciting opportunity for you to join a growing movement of people taking action in their communities to generate and save energy while supporting the local economy.

Green Fox Community Energy are looking for individuals or groups to get involved in a groundbreaking project, whether you are ambitious to establish a new community energy group or have relevant skills you can offer.

Supported by Community Energy South, the Energy Systems Catapult and Leicestershire County Council, the project aims to establish renewable energy generation and energy efficiency projects that bring benefits to local people.

The project offers:

- Free mentoring and training to groups and individuals.
- Help to identify projects in your community.

- Funding support of £20,000 per Leicestershire District to help develop projects.
- Practical support from a community energy network.

Community energy projects are often delivered by a group or organisation working together to reduce energy use and generate low carbon heat and power.

The group focus on community engagement, collective action and local leadership to work towards positive changes for everyone in the local community.

Community groups often have distinct, specific localised goals with an overarching benefit of tackling climate change, local ownership of renewable energy and making energy affordable.

Ideally, groups deliver on:

- Supporting communities to net zero and helping raise awareness of the value of locally led action on climate change.
- Building and investing in their own renewable energy.
- Understanding local energy needs and helping their communities to save energy and money.
- Offering skills, training and job opportunities.

Community Energy Pathways programme

Green Fox, Community Energy South and Leicestershire County Council are working in partnership to deliver a climate action programme called Community Energy Pathways. Community Energy Pathways is part of Leicestershire Collaborate to Accelerate Net Zero, which has been awarded £2.56m from Innovate UK, as part of their Net Zero Living Programme.

The Pathways programme is a tried and tested process to establish a thriving community energy sector in local authority areas across the country. We hope to build up community energy capacity across Leicestershire, supporting a network of new community energy organisations to establish locally driven low carbon projects that help the county's journey towards net zero.

Find out more

We are hosting two webinar sessions on July 9, 2024. Join us either from 10:00 -11:30am or from 6:00 - 7:30pm. Scan the QR code to visit our website and sign up!



Contact

web: www.greenfoxcommunityenergy.org

email: info@greenfoxcommunityenergy.org